

wdtip UPDATE

note from **DEPUTY DIRECTOR,** SAWS Project



inside

2 

Updates

Application Team Status Check

3 

User Acceptance Testing Completed
Implementation Team Status Check

4 

The Lighter Side
Upcoming Activities

INSERT

WDTIP Crossword Puzzle

On March 31, 2000, Phase II, the Development Phase of WDTIP came to an end. Several significant milestones were successfully completed during this phase. These milestones include the completion of coding and unit testing, as well as the development of the *Implementation Plan, Training Curriculum, and User Acceptance Test (UAT) Plan*. In accordance with the *UAT Plan*, user acceptance testing was also initiated during this phase. The WDTIP Project recently asked the eight county and consortia systems to assist in the UAT effort by providing staff to participate as members of the Project's UAT Team. The work completed by this Team was exemplary and will prove invaluable as we prepare the system for the counties' use. Thank you UAT Team members and counties for your participation in the UAT effort.

The next phase, the Implementation Phase, is the third and final phase of the Project. This phase will include WDTIP system training, system Go Live (or rollout), and county data conversion. We will be looking for continued support from our county contacts to successfully complete these Phase III activities within the established time frames.

Train the Trainer sessions begin in May 2000. These sessions provide hands-on system training and resource materials for county staff to assist them as they prepare for end user training.

Currently the Project is receiving commitments from counties regarding their data conversion dates. WDTIP would like to convert counties prior to August 2000. Please forward a firm conversion date before May 15, 2000. If you need assistance in establishing your conversion date, please contact Anna Leano at (916) 229-3374, or via email at aleano@hwdcsaws.cahwnet.gov. To assist in answering county questions regarding the WDTIP system, Project staff will provide Help Desk support.

As WDTIP begins this final phase, I would like to recognize the excellent work of the Project Team and the county and consortium representatives in completing project activities on schedule and within budget. Their work has provided a foundation that will enable us to successfully coordinate and complete the data conversion and implementation activities to come.

Steven C. Howe
Deputy Director, SAWS Project



UAT Team Members	County/Consortia/Agency
Vat Om.....	LEADER
Denise Odom.....	ISAWS
Jackie Kiehn.....	WCDS
Cheryl Hendricks.....	Merced County
Diana Butts.....	Riverside County
Carol Spooner.....	Riverside County
Holly Sullivan.....	San Bernardino County
Susan Hickerson.....	Stanislaus County
Beth Parker.....	Ventura County
Charissa Miguelino.....	CDSS
Eric Norris.....	CDSS
Lori Christensen.....	CDSS

status check

APPLICATION TEAM

The Application Team successfully completed System/Integration Testing on February 29, 2000. System Testing is targeted towards identifying and correcting any discrepancies in the operation between functional modules and across all integration points. Performance testing was then conducted to aid in program and database tuning for the load programs and was completed on March 28, 2000. Stress testing began during the month of April. On-line stress testing was conducted to identify

and address any issues that may arise as a result of multiple users logging on to the system.

Currently, the Team is preparing for rollout of the new system by working closely with ISAWS to begin transmitting data to the WDTIP Application. Analysts have successfully transmitted test files from ISAWS to WDTIP and are now developing extract files for Glenn and Sutter Counties. Glenn and Sutter Counties will be the first to complete their county conversion of data into the TRAC database.

The Application Team also supported the User Acceptance Testing effort from April 10th to 21st and was available to resolve any issues or incidents that the UAT testers identified during testing.

colophon

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the in's & OUT'S

Q: What is the difference between WDTIP system rollout and data conversion?

A: WDTIP system rollout is when the WDTIP system is made available to all 58 counties and other authorized users.

WDTIP data conversion is when the WDTIP database is populated with county historical and current data necessary to calculate and display Federal and State time clock information.

Q: What are the sources of the data that will be used to populate the WDTIP database?

A: Most of the historical information will be sent directly from county automated systems. There are eight eligibility systems from which this historical data must be extracted. Three of them are consortia based systems: ISAWS, WCDS and LEADER. The remaining five are the independent county systems: Stanislaus, Ventura, San Bernardino, Riverside and Merced.

Q: How will the WDTIP database be populated and updated?

A: The process for populating the WDTIP database requires several steps.

First, MEDS-derived data dating back to December 1996 will be taken from the existing SIS database and loaded into WDTIP. Second, required historical data will be sent from county/consortia systems via

a standard file format. This data will be loaded into WDTIP replacing any SIS data that exists within the same historical timeframe. For any county that cannot provide data back to December 1996, SIS data will be used to fill the historical data gap. Finally, some counties will input time clock related data that does not reside in the source systems via the four online update screens within the WDTIP system.

Once WDTIP has been populated with historical county data, it must be continually updated to reflect changes that occur in the county systems. Each of the eight source systems will create and send an ongoing daily extraction file to transfer updated county data to the WDTIP system. Data relating to non-California program participation, diversion program participation, supportive services only payments and child support reimbursements may be updated either online or via the daily batch process, depending on the capabilities of each source system.

Q: How will the WDTIP database be updated for counties that have not yet converted?

A: WDTIP will initially be populated with historical data from the existing SIS database. An extract file from MEDS will be used to provide updated program information on an ongoing basis for non-converted counties. Once a county converts to WDTIP, ongoing updates will be sent via a daily extract file directly to WDTIP from the associated county or consortia eligibility system.

Important Numbers for Upcoming Activities:

Gloria Takagishi - (916) 229-3089
User Acceptance Test Results

Anna Leano - (916) 229-3374
County Data Conversions

Lorrie Taylor - (916) 229-3380
WDTIP System Training

just
an
fyi



User

Acceptance Testing completed

An enthusiastic Team of county/consortia and California Department of Social Services (CDSS) representatives assembled at WDTIP to begin participation in the Project's User Acceptance Test (UAT) effort. A representative UAT Team was assembled from volunteers from each of the eight county/consortia source systems from which data will be converted into WDTIP and from CDSS. The team members came from varying backgrounds of welfare business expertise.

Specifically, UAT provided an opportunity for users to validate that the system was designed as agreed upon during the Joint Requirements Planning (JRP) and the Joint Application Design (JAD) sessions and appraise the system's ability to function practically in the welfare business environment. The Team validated a set of approximately 100

scripts (step-by-step business case testing instructions) for comprehensiveness and accuracy. Team members also received system training with the newly approved WDTIP System Training Curriculum and conducted testing from several of the Team members' counties to test remote connectivity and system performance.

The biggest phase of UAT occurred during the weeks of April 10th and 17th where team members tested system navigation and data entry and compared the expected results documented in the scripts to the actual system results. A special thanks to the UAT Team for taking time out of their busy schedules to participate in making WDTIP a success. Stay tuned for more UAT news (including test results and pictures) in the next issue of the *WDTIP Update*.

SCHOOL is in SESSION

The WDTIP System is on the move! May 2000 is the WDTIP system's public debut. We are preparing for the WDTIP system training now and are anxious and excited to share the system performance and design with our colleagues. As you know, the system has been "under development" now for several months and many welfare experts from counties throughout California have participated in its screen design, functionality and testing. It's ready for the ultimate step - presentation to you in a 3-hour, on-line, instructor led session designed to bring the message to your county trainers.

Look for us beginning May 2000. Training sessions will be held throughout California, in locations convenient for your staff. We begin in Shasta County and will be conducting classes there May

3rd- 4th. We move to Sacramento County for classes May 8th-9th and 11th, travel to Stanislaus County for classes May 16th - 18th, continue our road trip by traveling to Kern County for classes May 24th - 25th and wrap up in Orange County, May 31st - June 1st.

It will be apparent that we are proud of the system we will be training and sharing with you and a little bit happy to be out of the office for a good part of the month! As always, the WDTIP Project staff looks forward to working with your county's staff.

P.S. There is just one small test...if you feel strongly about it, we could probably be convinced to go open book! See you in May!



status check

IMPLEMENTATION TEAM

The WDTIP Implementation Team has had a busy April 2000. As you know, the Project started UAT in March 2000 and things have been hopping ever since! The Implementation Team spent most of March 2000 preparing for UAT, including preparing the UAT scenarios and scripts, collaborating on the *Integration/System Test Sign-Off* deliverable and taking care of many details surrounding the UAT Team members' visits to Sacramento.

The Team completed the *WDTIP Training Curriculum* in April. The UAT Team members were nice enough to act as our curriculum "guinea pigs" and allowed us to give the training curriculum a dry run. We're happy to say they made it through with gold stars! Thanks UAT Team members.

The Team continued UAT support through April 2000, produced UAT summary documentation and, right on the coat tails of UAT, will begin the WDTIP System training in May 2000. Whew!

This is what makes us the Implementation Team and makes it one of our busiest times during the Project. Look for the WDTIP Implementation Team at WDTIP System training, scheduled May 3 - June 1, 2000.

The Implementation Team's next steps, which will occur June through July 2000, will be to establish the WDTIP Help Desk to provide user support to counties and support the WDTIP Application Team as they begin the data conversion process.

fyi...

Spring Fever is Here

We all get the itch to be outside as soon as the sun starts warming our days...what do you like to do when you're away from the office?

Rodrigo Orozco (Butte County) – “Spending time bike riding to a nearby park with my daughters. I also enjoy playing soccer and landscaping my yard.”

Diana Jimenez (Monterey County) – “I enjoy working in my garden and preparing a large breakfast for my family and spending time with them.”

Carol Raimundo (Placer County) – “I enjoy hiking this time of year, especially in Tahoe and the foothills. I also will head up the coast following the wild flowers, waterfalls and butterflies.”

My Favorite Cup O' Joe is



Michele Lester (Nevada County) – “The Flower Garden in Grass Valley is where I enjoy having a cup of coffee and a great bowl of soup with friends.”

Paul Rosenberg (San Francisco County) – “I enjoy my 2pm espresso in our cafeteria downstairs, spending my break with my coworkers.”

Flo Cleary (Tehama County) – “My favorite coffee is *Lapperts* in Kauai, it has a wonderful robust flavor. Not only is the atmosphere wonderful, but they also serve great ice cream.”

upcoming ACTIVITIES

APRIL

1st

Like most of you, we were glad this fell on a weekend. When you work with a group like this — anything can happen!

10th – 21st

User Acceptance Test Team in Sacramento for UAT testing.

24th

Our website, www.wdtip.cahwnet.gov, will be updated with the latest project info! If you would like to provide feedback about contents or layout, please call Lorrie Taylor at (916) 229-3380.

28th

UAT Results documentation will be completed.

Monthly *WDTIP Bulletin* published. For more information call the toll free Help Desk at (877) 365-7378 or visit our website for a more detailed calendar!

May 8th, 9th & 11th

Third, Fourth and Fifth Training Days – Sacramento. Thank you Sacramento County for allowing us to train at your new facility, the Sacramento Staff Development Training Center

May 16th – 18th

Sixth, Seventh and Eighth Training Days – Modesto. Thank you Stanislaus County for your continued support of the Project by offering your facilities. We hope we didn't overstay our welcome!

May 24th – 25th

Ninth and Tenth Training Days – Bakersfield. Thank you Kern County for hosting six other counties at your training facilities. May turns out to be a great time of the year to visit Bakersfield.

26th

Time again for the *WDTIP Bulletin*.

May 31st – June 1st

Final Training sessions – Santa Ana. Thank you Orange County for the scheduling flexibility and assisting with so many details!

MAY

3rd – 4th

First and Second Training Days – Redding. Thank you Shasta County for providing the beautiful scenery, your training room for two days and extending your hospitality!



JUNE

5th

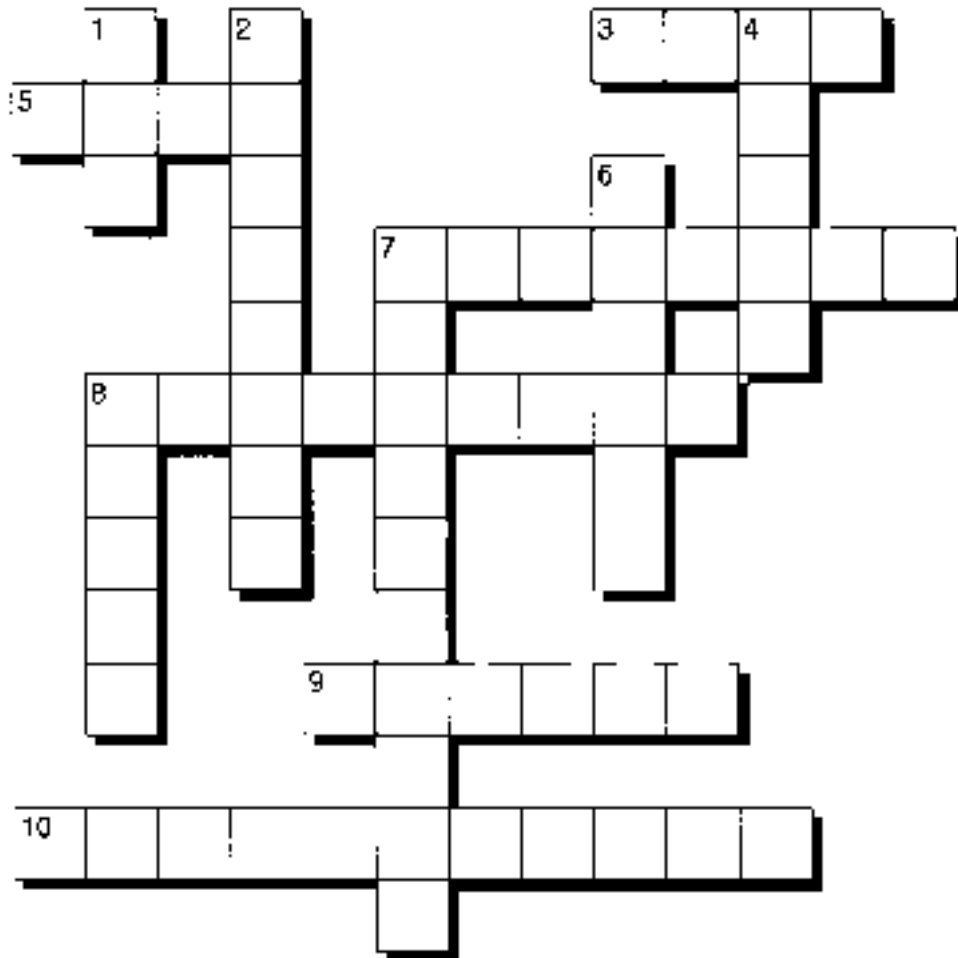
WDTIP SYSTEM ROLLS OUT TO ALL 58 CALIFORNIA COUNTIES!

editor's NOTE



What would you like to see in the WDTIP Update? Have any interest in writing an article? We would love to hear from you. Please contact Lorrie Taylor (916) 229-3380 if you would like to contribute any information or have any feedback.

WDTIP PUZZLE — Food for Thought



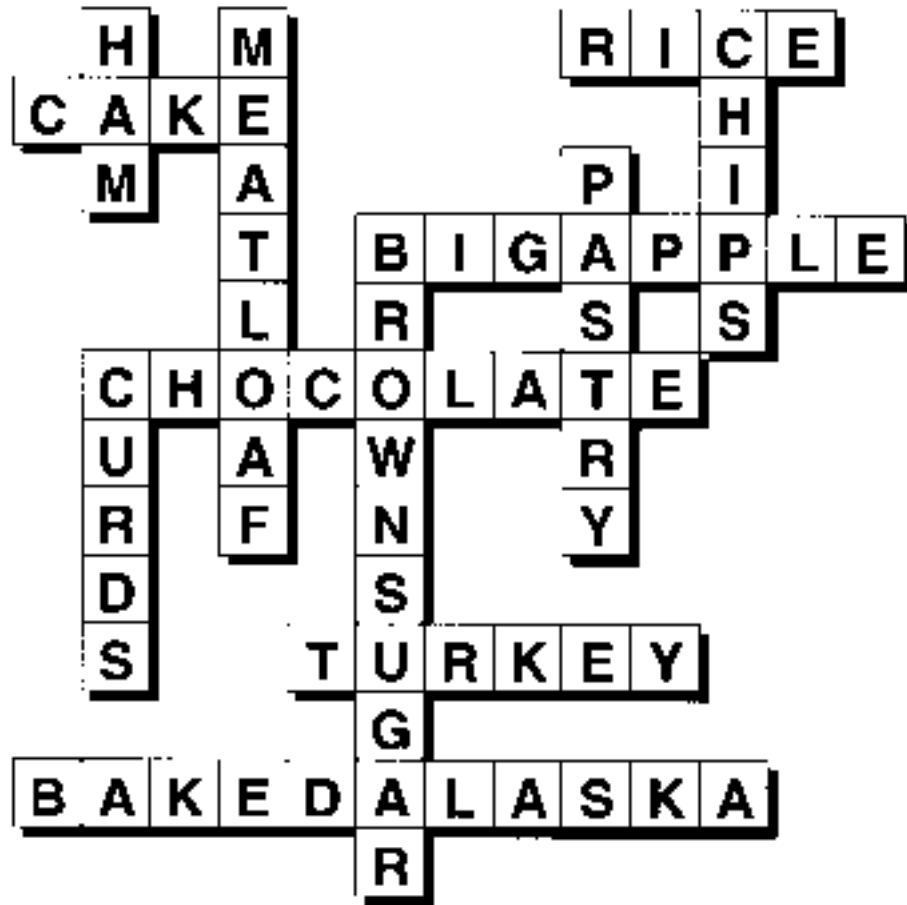
[Across]

3. A food traditionally thrown over the bride and groom at a wedding.
5. Marie Antoinette famously remarked, when told her people had no bread, "Let them eat _____!"
7. Nickname for New York City (2 words).
8. A substitute for love.
9. Country that straddles the point where Europe and Asia meet (it borders Greece and Syria, to name a few).
10. A dessert consisting of cake and ice cream and cooked rapidly in meringue (2 words).

[Down]

1. Refers to an overtheatrical actor.
2. A band debuting in the 70's with hit singles, "Two Out of Three Ain't Bad" and "I'd Do Anything for Love (But I Won't Do That)" (2 words).
4. In gambling, the name of the counters used to represent money.
6. If food is served "en croute," it is wrapped in this.
7. A hit for the Rolling Stones (2 words).
8. According to the nursery rhyme, Little Miss Muffett was eating _____ and whey.

WDTIP PUZZLE ANSWERS



[Across]

3. RICE
5. CAKE
7. BIG APPLE
8. CHOCOLATE
9. TURKEY
10. BAKED ALASKA

[Down]

1. HAM
2. MEAT LOAF
4. CHIPS
6. PASTRY
7. BROWN SUGAR
8. CURDS