



WDTIP Bulletin

Date: November 2006

WDTIP UPDATE

Production data is currently received from 57 converted counties. From July 2006 to November 2006, the following WDTIP system modifications were made:

- All County Letter (ACL) 06-45 provided guidance on funding changes made to the current Separate State Program for two-parent families in the CalWORKs program. Effective October 1, 2006, commingled federal Temporary Assistance to Needy Families (TANF) and state funds will be used for the Two-Parent Program. Aid Code 35 has been redefined to specify the new funding source. The changes have been made in WDTIP and Aid Code 35 will now tick the TANF time clock.
- On October 19, 2006, the California Department of Social Services (CDSS) released a new version of Tribal TANF Codes that have been updated in WDTIP production database and will be effective on November 29, 2006.
- A new data base version eight of IBM's DB2 has been updated and released. As a result of this update, the entire Customer Information Control System (CICS) environment on which WDTIP resides was thoroughly tested.
- The DB2 testing was performed on all the WDTIP environments and was successfully completed on November 14, 2006.

WORK IN PROGRESS

- CalWIN has informed WDTIP that some code changes are required in order to discontinue 311/312 Exception reason codes. The changes are anticipated to be implemented in CalWIN release 14 (released date: December 2006). WDTIP staff will update the TRAC system to start rejecting 311/312 exceptions after CalWIN completes their changes.

COUNTY/CONSORTIUM UPDATES

- CalWIN is currently generating some 'county overlap' aid records for individuals that were known to TRAC with one aid code and if/when the eligibility is recalculated for that individual sending a duplicate aid code for the same time period. The CalWIN County WDTIP coordinators are aware of this issue and are manually making the necessary

corrections to TRAC. CalWIN plans to implement system changes to correct this issue by January 2007. Counties outside the CalWIN Consortium should watch for this potential problem and make corrections accordingly.

- Fresno County - During the July 2006 conversion process to CalWIN, system program design failed to segregate the child support reimbursement amounts into individual assistance units. The amounts were added to the main assistance unit. This problem has now been resolved, and the child support payments have been re-entered into the correct assistance unit cases.

COUNTY CONTACTS LIST

The WDTIP County Contacts List may be found on the WDTIP Library website. The list is updated quarterly; if you have any changes to the current County Contacts List, please send your changes to Helen Hernandez at helen.hernandez@dss.ca.gov or call (916) 654-5163.

CDSS CONTACTS

WDTIP Time Limit policy questions should be directed to Denise Peterson (email denise.peterson@dss.ca.gov, phone: (916) 654-1673).

WDTIP Welfare-to-Work Policy questions should be directed to Voltair Ignacio (email voltair.ignacio@dss.ca.gov, phone: (916) 657-7463).

WDTIP HELP DESK

The WDTIP email address is wdtip2@osi.ca.gov.

Please remember that the WDTIP Help Desk is a second-level response for county WDTIP issues. It is expected that your Consortia Help Desk will be the first contact when trying to resolve WDTIP issues.

When calling the WDTIP Help Desk regarding a processing or transaction problem, please provide the following list of items. These items will help staff provide better customer service:

- CIN,
- TRAC screen prints and other examples as appropriate. When possible, it is helpful to also provide examples of the record(s) before the problem occurred,
- Batch number and date in which transactions were sent,
- Related exception information, and
- Any other information you feel will assist in resolving the problem.

EXCEPTION FILES

Counties send transactions to the WDTIP for nightly batch processing. After processing, the WDTIP returns exception files to the consortia which list transactions that are incorrect due to nonconformity of system rules. It is the consortia's responsibility to forward these reports to the counties. It is the counties' responsibility to research and correct the data identified in the exception files. Without these corrections, the data contained in the TRAC system may be inaccurate and the quality of the information may continue to degrade over time. If you have questions, please contact the WDTIP Help Desk.

POLICY CORNER

ACL 06-27 informed counties of a change to the CalWORKs Welfare-to work (WTW) program sanction policies resulting from the passage of AB 1808. A new provision has been adopted and went into effect on July 12, 2006. It allows recipients to cure their sanction at any time, regardless of the number of times they have been sanctioned. WDTIP currently accepts durational sanctions that include first, second and third sanctions and sends a warning message to counties if the sanctions are not sent in order. In the future, WDTIP plans on removing the warning message for the second and third sanctions.

ACL or All County Information Notices (ACIN) relating to the WDTIP and/or time tracking requirements can be accessed through the WDTIP Library website or the CDSS website at <http://www.cdss.ca.gov/lettersnotices/default.htm>.

WDTIP TRAINING

There will be a WDTIP overview presentation at the 2006 CalWORKs Partnership Summit on December 12 from 10:15 to 11:45. The conference will be at the Newport Beach Marriott Hotel. For more information, please view <http://www.ccecsus.edu/cts06/CalWorks/index.cfm>. The presentation will be given by the Office of System Integration, consortia representatives and facilitated by CDSS. The presentation will provide a summary of the time on aid components in WDTIP, and consortia representatives will be present to talk about local time on aid systems. They will also be on hand to answer consortia-specific questions.

WDTIP TRAINING REGION

All counties have the option of conducting staff training in the WDTIP's Training Region (TRAT). User IDs and CINs are available for your county. If interested, contact the WDTIP Help Desk.

REMINDERS

- WDTIP website address is www.wdtp2@osi.ca.gov.
- WDTIP reference materials may be found at: <http://www.wdtp.cahwnet.gov/library.htm>.
- WDTIP Help Desk toll-free number is (877) 365-7378.

- Help Desk fax number is (916) 229-4487.
- Staff is available from 8:00 a.m. to 5:00 p.m., Monday through Friday.
- WDTIP staff and county contact information is in the Contact Section of the WDTIP website. County contact information is in the Library Section of the WDTIP website under WDTIP County Contact List.