



WDTIP Bulletin

Date: July 2006

WDTIP UPDATE

Production data is currently received from 57 converted counties. From April 2006 to July 2006, the following WDTIP system modifications were made:

- On April 3, 2006, Ventura County converted to CalWIN. Active cases in WDTIP for Ventura County have been converted to the new CalWIN case serial numbers. Ventura County's existing legacy data remains in WDTIP.
- On April 13, 2006, WDTIP completed the re-conversion of San Bernardino county data.
- On April 28, 2006, WDTIP granted all counties update access to the Non-California Participation Update (UNCP), Supportive Services Only Update (USSO), Diversion Update (UDIV) screens. This allows the county staff to update Non-California Participation or Supportive Services Only or Diversion records through WDTIP screens.
- On May 1, 2006, San Luis Obispo County converted to CalWIN. Active cases in WDTIP for San Luis Obispo County have been converted to the new CalWIN case serial numbers. San Luis Obispo County's existing legacy data remains in WDTIP.
- On May 15, 2006, WDTIP removed all special coding specifically applied to Fresno County from TRAC application.
- On May 15, 2006, WDTIP made the system changes to allow user to enter alphanumeric character in Alien Number field and Person number in the County ID field on the Individual Inquiry (IINQ) screen.
- On June 2, 2006, San Diego County converted to CalWIN. Active cases in WDTIP for San Diego County have been converted to the new CalWIN case serial numbers. San Diego County's existing legacy data remains in WDTIP.
- On July 3, 2006, Fresno County converted to CalWIN. Active cases in WDTIP for Fresno County have been converted to the new CalWIN case serial numbers. Fresno County's existing legacy data remains in WDTIP. Fresno is the last county to be converted to CalWIN.

WORK IN PROGRESS

- CalWIN has informed WDTIP that some code changes are required in order to discontinue 311/312 Exception reason codes. The changes will be implemented in CalWIN release 14

(released date: December 2006). WDTIP staff will update TRAC system to start rejecting 311/312 exceptions after CalWIN completes the changes.

COUNTY/CONSORTIUM UPDATES

- CalWIN currently is generating some 'county overlap' of aid records for individuals that were known to TRAC with one aid code and then the eligibility is recalculated for that individual sending TRAC another aid code for the same time period. The CalWIN County WDTIP coordinators are aware of this issue and are working to make the necessary corrections manually to TRAC. CalWIN will be implementing changes to correct this issue by January 2007. Any County receiving a case from a CalWIN should watch for this potential problem and make corrections accordingly.

COUNTY CONTACTS LIST

The WDTIP County Contacts List may be found on the WDTIP Library website. The list is updated quarterly; if you have any changes to the current County Contacts List, please send your changes to Helen Hernandez at helen.hernandez@dss.ca.gov or call (916) 654-5163.

CDSS CONTACTS

WDTIP Time Limit policy questions should be directed to Oscar Ramirez (email oscar.ramirez@dss.ca.gov, phone: (916) 651-9464).

WDTIP Welfare-to-Work Policy questions should be directed to Voltair Ignacio (email voltair.ignacio@dss.ca.gov, phone: (916) 657-7463).

WDTIP HELP DESK

Please note that the WDTIP email address has changed to wdtip2@osi.ca.gov.

Please remember that the WDTIP Help Desk was established as a second-level response for county WDTIP issues. It is expected that your Consortia Help Desk will be the first contact when trying to resolve WDTIP issues.

When calling the WDTIP Help Desk regarding a processing or transaction problem, please provide the following list of items. These items will help staff provide better customer service:

- CIN.
- TRAC screen prints and other examples as appropriate. When possible, it is very helpful to also provide examples of the record(s) before the problem occurred.
- Batch number and date in which transactions were sent.

- Related exception information.
- Any other information you feel will assist in resolving the problem.

EXCEPTION FILES

Counties send transactions to the WDTIP for nightly batch processing. After processing, the WDTIP returns exception files to the consortia which list transactions that are incorrect due to nonconformity of system rules. It is the consortia's responsibility to forward these reports to the counties. It is the counties' responsibility to research and correct the data identified in the exception files. Without these corrections, the data contained in the WDTIP system may be inaccurate and the quality of the information may continue to degrade over time. If you have questions, please contact the WDTIP Help Desk.

POLICY CORNER

ACLs or ACINs relating to the WDTIP and/or time tracking requirements can be accessed through the WDTIP Library website or the CDSS website at <http://www.cdss.ca.gov/lettersnotices/default.htm>.

WDTIP TRAINING REGION

All counties have the option of conducting staff training in the WDTIP's Training Region (TRAT). User IDs and CINs are available for your county. If interested, contact the WDTIP Help Desk.

REMINDERS

- WDTIP website address is www.wdtip.cahwnet.gov.
- WDTIP reference materials may be found at: <http://www.wdtip.cahwnet.gov/library.htm>.
- WDTIP Help Desk toll-free number is (877) 365-7378.
- Help Desk fax number is (916) 229-4487.
- Staff is available from 8:00 a.m. to 5:00 p.m., Monday through Friday.
- WDTIP staff and county contact information is in the Contact Section of the WDTIP website. County contact information is in the Library Section of the WDTIP website under WDTIP County Contact List.